New England Deaconess Hospital
Boston, Massachusetts

pulse

VOLUME 20 — NUMBER 10 JULY-AUGUST 1967

SURVEY FOR EMPLOYEE HOUSING

Deaconess is investigating the possibility of having new apartments for its employees by January, 1970 after the new addition is completed. But before even entering a planning stage the Hospital wants to find out what percentage of employees would use such a facility; and what the preferences are regarding size, type, rent range and parking availability. Engaged to make the study is Arthur D. Little, Inc., the oldest and one of the largest, most diversified research and consulting organizations in the world.

First Step: Questionnaire

As one of the first steps to determine our requirements in employee housing, A. D. Little has prepared a questionnaire, which will be distributed with the paychecks next week on Thursday, August 24. You do not need to sign your name. The questionnaire is not an attempt to pry; it is a method to anonymously collect facts for research. Only if you take the time to fill out the questionnaire can your expectations be considered.

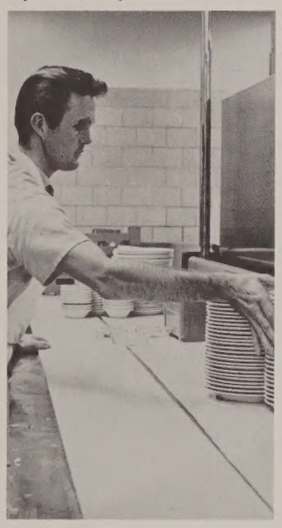
Statistics derived from your response will be used in conjunction with other information to project the Hospital's housing needs for 1970 and beyond. The questionnaire will be augmented by in-depth interviews with selected individuals at a later date.

Facing Reality

Along with the welcome knowledge that Deaconess can proceed with the six-floor addition to Central Building there are certain realities that have to be faced. The supply of employee housing is not equal to the present demand; a waiting list exists for the Autumn and Kent Street properties; and the number of staff has been growing. The Hospital wants to meet this demand and prepare for the additional personnel it will need in all departments to service the new addition and handle the increased patient load. Deaconess hopes to remain an attractive place in which to work and realizes that offering staff housing is one essential action to achieve this end. It is up to us who work here now to provide the basic information so researchers can judge our housing needs of the future. You can help by filling out the questionnaire.

Dishwasher Installed As Basis For Central Food Service

Mr. Russell L. Nears, foreground, clears trays of dishes and garbage. Mr. Marcel F. Leroy handles flatware, glasses and cups. Working space is plentiful, yet everything is accessible.



When stacks become high enough, Mr. Nears removes dishes from bridge to an opposite conveyor belt.

Dishes travel to the loading station where Mr. Ernest L. Robinson places them among the pegs. Trays will also run through the machine.

At the other end of the washing and drying chamber, Mr. Lloyd R. Bilton, Steward, steps in to help during a busy period and fills the "lowerators" with shining dishes ready for reuse.

The new dishwasher with its 26 feet of shining stainless steel allows four men to work comfortably with every device near at hand. Dirty dishes piled on trays move along a powered track from the employee cafeteria past stations manned by dietary personnel who separate glasses, dishes, flatware, paper, garbage and tin cans and put them in the correct places. One quick reach upward and a glass is in its rack; a push and the garbage and paper flows away; plates and bowls are easy to stack; and the silverware goes through its own cleaner. Knives, forks and spoons drop by category into those green containers we see in the cafeteria line.

When enough dishes have been stacked, the operator merely slides them onto a conveyor belt which carries them to the loading station. Here a man can load plates, trays, saucers rapidly among the pegs. Dishes run through a longer and more powerful cycle, which includes a blower-dryer equipped to circulate such hot air around the dishes and trays that they arrive at the unloading station bone dry. The process takes about four minutes. Carts called "lowerators," which receive the clean dishes, maintain stacks at even levels, provide a safer means of transportation and allow for more sanitary storage.

The equipment which has been purchased for the dish room will become an essential part of the switch to Central Food Service as it occurs over the next few years.

SCHOOL OF NURSING RECEIVES SIX-YEAR ACCREDITATION

Miss Ellen D. Howland, Director of Nursing, received word on June 23 from the Board of Review for the Diploma Programs, National League for Nursing that the school's program had received continued accreditation for a six-year period which is the maximum time that can be granted.

The next visit is scheduled for 1973.

NEW CLINIC ESTABLISHED

A Stoma Rehabilitation Clinic has begun at New England Deaconess Hospital as an out-patient regional resource for the New England States. The Clinic provides a center where physicians and community agencies may refer patients with abdominal stomas for a comprehensive program of consultation, evaluation and teaching.

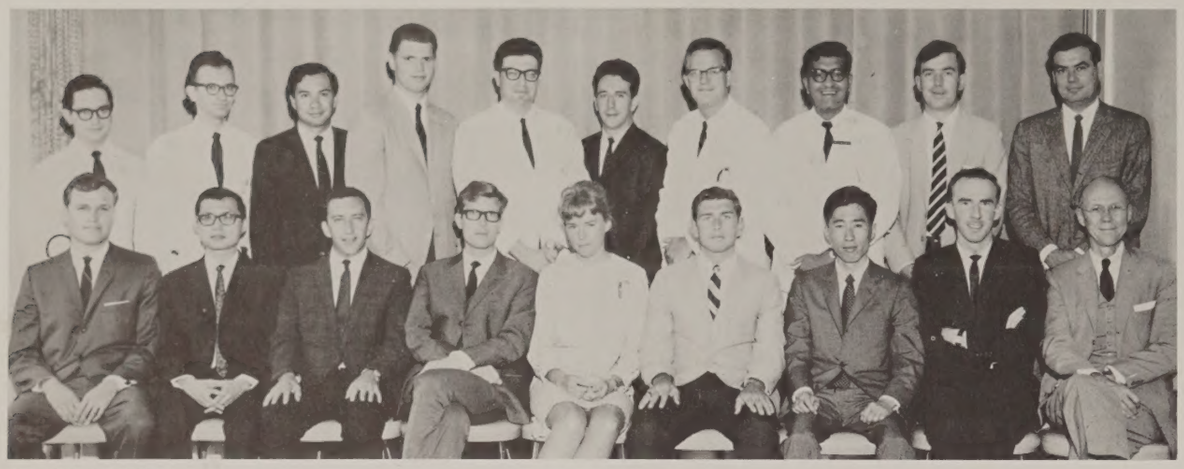
A stoma is an opening of the small or large bowel on to the abdomen. It is usually made when diseased intestine has been removed and cannot have its continuity restored. The problems relevant to the care of such an artificial opening are difficult because devices, appliances, dietary habits and all physical activity must initially evolve around the discharge of bodily wastes. Appliances must be safe, water and air tight, and must not be so bulky as to show or interfere with daily life. Failure to cope with a stoma subjects one to isolation from family and friends and can alter one's entire existence.

A patient must have more than medical or surgical help; he needs assistance with the specific requirements of his new physical routine and in accepting himself emotionally. In order to return to his home, community, vocation and former social life with confidence, he requires the assistance of a variety of services, and his family needs advice and support as well. To date there has been no clinic or agency in Boston to assist the patient after hospital discharge for total rehabilitation in a comprehensive setting.

Dr. John L. Rowbotham, Medical Director, hopes the new Stoma Rehabilitation Clinic can fill this void. "We hope to prevent the many practical and psychological problems that stoma patients can encounter without

(Continued on Page 3)

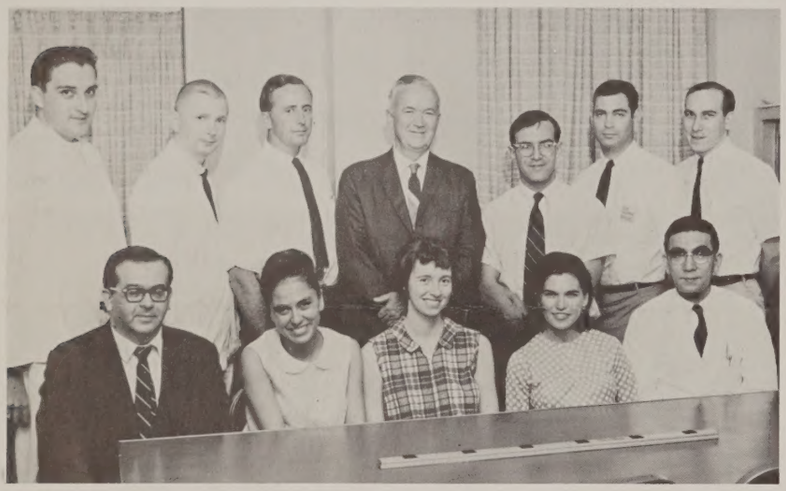
HOUSE OFFICERS AT DEACONESS HOSPITAL



INTERNAL MEDICINE:

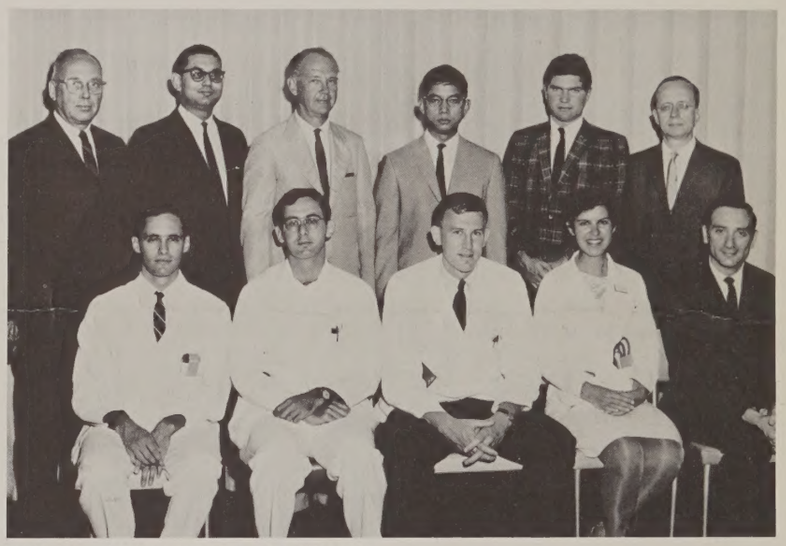
Front row (left to right): Dr. Hector Villarreal, Jr. Ass't Resident; Dr. C. Pat, Jr. Ass't Resident; Dr. Daniel McDonald, Intern; Dr. Stefan Mueller, Jr. Ass't Resident; Dr. Frances Darey, Intern; Dr. John Sturzenberger, Intern; Dr. Byung Park, Jr. Ass't Resident; Dr. Patrick Sheehy, Jr. Ass't Resident; and Dr. James L. Tullis, Chairman, Department of Medicine. Standing (left to right): Dr. Thomas Ryan, Sr. Ass't Resident; Dr. David Marcus, Sr. Ass't Resident; Dr. Victor Chan, Jr. Ass't Resident; Dr. Steven Hershenow, Jr. Ass't Resident; Dr. Fouad Hamawy, Chief Resident; Dr. Francisco Manzano, Jr. Ass't Resident; Dr. Jens Touborg, Jr. Ass't Resident; Dr. Ahmed Mohiuddin, Sr. Ass't Resident; Dr. Emyr Jones, Sr. Ass't Resident; and Dr. Eliot Pearlman, Intern. Absent from the picture are Dr. Khaja Naziruddin and Dr. Rafael Zelaya, both Sr. Ass't Residents; Dr. Joseph Dotolo, Cardiology Fellow; and Dr. Frank Breen, Hematology Fellow.

The Committee on Post-graduate Medical Education at the Deaconess Hospital, chaired by Dr. Roger Graves, voted at its meeting in November to add a Straight Medical Internship and a Major Medical Rotating Internship in order to balance the on-going program of post-doctoral education. The program was activated July 1, 1967 with a full complement of two straight and two rotating interns. The latter two will have the opportunity of four months experience in surgery in addition to their time in the Department of Medicine.



PATHOLOGY:

Front row (left to right): Dr. Herbert Gray, Anatomical; Dr. Nadia Malouf, Anatomical; Dr. Janet Lapey, Anatomical; Dr. Elisabeth Holzen, Clinical; and Dr. Chikao Hori, Anatomical. Standing (left to right): Dr. Gerard Ryan, Clinical; Dr. John Bookwalter, Anatomical; Dr. John Hobbs, Anatomical; Dr. William A. Meissner, Pathologist-in-Chief; Dr. John Cummings, Anatomical; Dr. Arthur Aaronson, Clinical; and Dr. Gregory Brondos, Anatomical.



SURGERY, THORACIC SURGERY AND UROLOGY:

Front row (left to right): Dr. Anthony Goodman, Sr. Ass't Resident, Surgery; Dr. George Mendelsohn, Jr. Ass't Resident, Surgery; Dr. Charles Wittman, Chief Resident (all Harvard Fifth Surgical Service — Boston City Hospital); Dr. Marie Mesaros and Dr. Allen Midell, both Residents, Thoracic Surgery. Standing (left to right): Dr. Cornelius E. Sedgwick, Chairman, Department of Surgery; Dr. Mysore Rao, Resident, Urology; Dr. Lorande M. Woodruff, Urological Surgeon, Active Staff; Dr. Tin Htwe and Dr. Howard Olgin, both Residents, Thoracic Surgery; and Dr. Wilford B. Neptune, Associate, Overholt Thoracic Clinic and Thoracic Surgeon, Active Staff. Absent from the picture are Dr. William Duncan, Sr. Ass't Resident, Surgery; and Dr. Edward Garcia, Resident, Urology.

DIABETES (Joslin Clinic):

Front row (left to right): Dr. Aldo Paz, Chief Resident; Dr. Alexander Marble, Vice President, Joslin Clinic; Dr. Jerome Ryan, Trainee; and Dr. Fernando Alonso, Trainee. Standing (left to right): Dr. Jacob Lokich, Ass't Resident, Peter Bent Brigham Affiliate; and Dr. Murray Jacobs, Trainee. Absent from the picture are Dr. Tero Kangas, Trainee; Dr. Hugo Scaliter, Trainee; Dr. Ulrich Ehrig and Dr. Emilo Ramos, both Fellows.

ANESTHESIOLOGY:

From left to right are Dr. Priscilla Alanguilan, Resident; Dr. Indulal Dagli, Resident; Dr. Francis J. Audin, Anesthesiologist, Active Staff; and Dr. Teresa Reyes, Resident.

New Associate Director of Dietetics

MISS PATRICIA A. KEANEY

Miss Patricia A. Keaney, the new Associate Director of Dietetics, comes to us after four years as Deputy Chief of the U.S. Public Health Service in Brighton and seven years as Assistant Director of Dietetics at Peter Bent Brigham Hospital. Miss Keaney's experience in establishing central food service at Peter Bent will be valuable in setting up our system. She will coordinate all administrative functions.

Miss Keaney was graduated from the State College at Framingham with a B.S. in Foods and Nutrition. She took her dietetic internship at the Brooke Army Medical Center in San Antonio. A member of the Massachusetts Dietetic Association, she is Co-chairman of their Program Committee for 1967.

Miss Keaney lives in Roslindale with her mother and enjoys weekends at Dennis on the Cape. In her travels she has been to Ireland twice.

REHABILITATION CLINIC OFFERS COMPREHENSIVE PROGRAM FOR STOMA PATIENTS

(Continued from Page 1)

early instruction or ready counseling," he said. "The unique aspect of our clinic is its concept of total concern." The group of medical consultants includes Dr. Russell S. Boles, Jr., Physician; Dr. Robert E. Desautels, Surgeon; Dr. Richard C. Lippincott, Psychiatrist; Dr. Neil W. Swinton, Surgeon; Dr. Cornelius E. Sedgwick, Chairman, Department of Surgery and Dr. James L. Tullis, Chairman, Department of Medicine. Miss Charlotte L. Donaldson, Director of Dietetics, and Mrs. Lucile F. Palmer, Social Service Director, both Deaconess personnel, serve the Clinic's special needs within their fields. Existing community institutions will also be involved in developing new care programs. Referrals will be made to Visiting Nurse Associations, family counseling agencies, the Massachusetts Rehabilitation Commission, and to QT Clubs, which are mutual-aid organizations whose members are stoma patients.

Dr. Rowbotham has served on the Deaconess Surgical Staff since 1957. He is an Instructor in Surgery at Harvard Medical School, an Associate in Surgery at the Peter Bent Brigham Hospital and an Assistant Surgeon to the Clinics at Harvard College and the Massachusetts Institute of Technology.

Clinic Coordinator, Mrs. Edith S. Lenneberg, founded QT Inc., Boston in 1952 and is currently Chairman of the Research Committee for the United Ostomy Association. As Coordinator, Mrs. Lenneberg works with patients, visits hospitals and rehabilitation services to observe other methods and contacts community agencies regarding the work of the Clinic. She directs the Clinic's teaching program, which is aimed at professional personnel throughout New England including Deaconess Hospital. She will also direct the research program for which in-depth individual patient contact will be the basis.

The clinic meets Tuesday afternoons at the Health Center, where Mrs. Margaret M. McLean, R.N., Health Coordinator, has been active in establishing special facilities for stoma care.

A planning grant of $15,000 from the Federal Vocational Rehabilitation Administration of the Department of Health, Education and Welfare has permitted the Clinic's inception.

(Left to right) Dr. John L. Rowbotham, Medical Director for the Stoma Rehabilitation Clinic, Mrs. Margaret M. McLean, Health Coordinator, and Mrs. Edith S. Lenneberg, Clinic Coordinator, assemble a display panel of different appliances available for stoma patients.

THE TAJ MAHAL COMES TO DEACONESS

A native of India — in and out of our hospital since August, 1966 Raj Kumar Bhardwaj has given Deaconess Two a replica of the Taj Mahal as a token of gratitude for those who have made the hospital seem like home.

One of the most beautiful and famous buildings in the world, the Taj Mahal was erected as a tomb by an emperor in the early 16th century for his favorite wife. To complete this "tomb of love" a vast army of workmen labored constantly for 22 years, and the Taj with its neighboring palace and mosque is considered to have cost between $20 and $50 million. The replica is of finely sculptured marble and will be displayed near the Deaconess Two Nursing Station.

Raj received his B.A. from Panjab University and worked as a stenographer in New Delhi before coming to Deaconess. He volunteered in the Cashier's Office and lived with Dr. Suman K. Mishr in the Autumn Street apartments between surgery.

Raj Kumar Bhardwaj holds the Taj Mahal replica, which he purchased for Deaconess Two. Looking on are Miss Elizabeth M. Hutt, Head Nurse; Mrs. McNeil K. Crichlow, Nursing Aide; Mrs. Barbara A. Biegel, Therapeutic Dietitian; Miss Diane Ardrey, Licensed Practical Nurse; Mrs. Ermine M. Smith, Patient Service Representative; Miss Diana F. Knowles, Staff Nurse, and Mr. John R. Ferris, Volunteer, Cashier's Office.

DOCTORS' DOINGS

Dr. Mian M. Ashraf recently joined the Overholt Thoracic Clinic as an Associate. He completed his residency in cardiac thoracic surgery at Deaconess, served his internship and residency in general surgery at Memorial Hospital in Worcester and was graduated from King Edward Medical College in West Pakistan. Dr. Ashraf is a Fellow of the International College of Surgeons, the Royal College of Surgeons of Canada and an Associate Fellow of the College of Chest Physicians. He and his family will reside in Weston.

Dr. Elmer C. Bartels, Physician, Active Staff, and **Dr. William P. Beetham, Jr.,** Physician, Associate Staff, were awarded Certificates of Merit by the AMA for their exhibit, "Allopurinol for Control of Hyperuricemia," at the Symposium on Arthritis and Rheumatism in Atlantic City, in June.

Dr. David P. Boyd, Surgeon, Active Staff, was the first visiting professor to the combined departments of Thoracic and Cardiovascular Surgery, McGill University Hospitals, Montreal. At the AMA meeting he served as Chairman of the session of Cardiovascular Surgery: American College of Chest Physicians. As a visiting lecturer he was at the University of Edinburgh, Scotland on July 29.

Dr. Bentley P. Colcock, Surgeon, Active Staff, lectured on "Surgical Treatment of Diverticulitis" at the Annual Meeting of the Society for Surgery of Alimentary Tract in Atlantic City, June 18; he was a panelist, Section on Surgery at the AMA meeting, June 19; and on October 2 he will moderate the panel on "The Management of Undiagnosed Neck Masses," American College of Surgeons, Chicago. His article, "Thyroiditis," will be in the August issue of Post Graduate Medicine.

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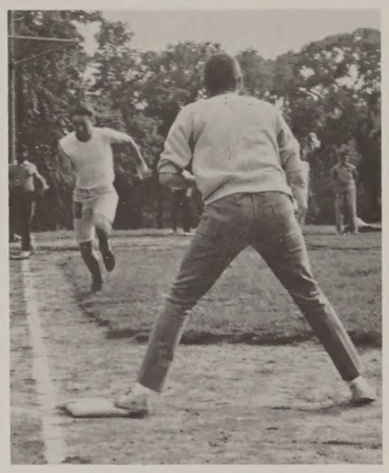
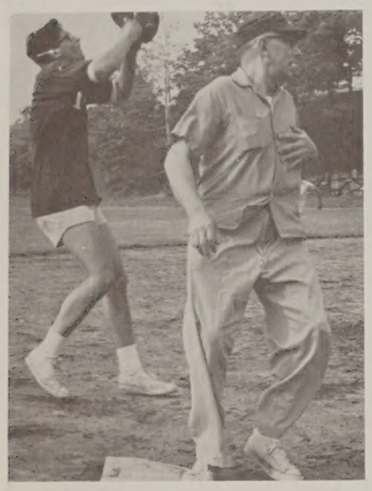
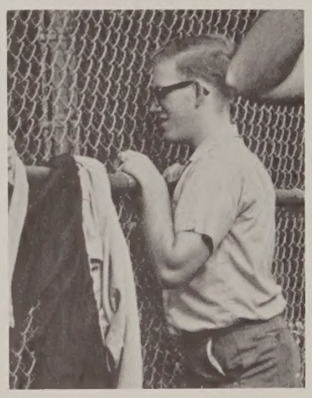
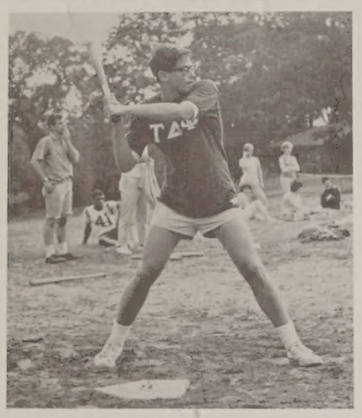
DEACONESS ENTERS TWO TEAMS IN HOSPITAL SOFTBALL LEAGUE









Deaconess' participation in the Hospital Softball League has doubled since last year with two teams joining the fight to bring glory upon us. Team Number One managed by Paul Case won more games than it lost, but Team Two under the direction of Spiros Thomas was not quite so fortunate. As "Pulse" went to press, Team One had captured 7 wins to its 6 losses; and Team Two had 2 wins to 11 losses.

Team Two's players although talented and adept lacked experience playing together and expect to do better after this trial season. Spiros compliments team members: Jim Bailey, Howie Cutler, Peter Dalton, (who is in charge of public relations), Earl Esch, Milt Kaufmann, Ken Kelley, Jim Kresel (first coach), Bill Laffey, Tom Leonard (who received honorable mention for a fine job in right field), George Lussier, Everett (twinkle-toes or is it tangle-toes) Nickerson, Paul O'Connor and Laban Zimmerman for their heroics in trying to rout themselves out of last place.

Team One according to Charlie Schraub, last year's captain, will place somewhere in the middle of the League scoring. Paul Case, manager, said "We had hoped to win that trophy three years in a row; but next year we'll be back in the running." His team includes Dick Arnold, Paul Case, Jim Esch, Jerry Fredrickson, Ernie Frasso, Roger Heaney, Lewis (Big Charlie) Jefferson, Richie Leatherman, Charlie Schraub, Larry Sheeley and Jim Halligan (who filled in when Richie cut his hand). Deaconess One Team played Deaconess Two three times beating them 11 to 1 the first time; 10 to 5 the second and losing 5 to 4 the third.

Participating in the Hospital League are Peter Bent Brigham Hospital (also with two teams), The Jimmy Fund, Waltham Hospital, St. Elizabeth's and St. Margaret's Hospital.

Just Who Fought That War?

From the nature of the response to our request for World War II and Korean War news — the women did the fighting! Men, stand up and be counted. Everyone please bring your pictures to Public Relations. We may omit captions, see if anyone recognizes you and publish the answers later.

Suggestion Awards

Suggestion awards of $10 have gone to Mrs. Irene L. Henry, Hostess, for her suggestion to assist patients in locating the Deaconess Two classroom; Miss Carolyn A. Wooldridge, Licensed Practical Nurse, for a suggestion to improve sanitary conditions and Miss Kathryn A. Schnabel, Unit Coordinator, for her idea to aid visitors in the location of certain rooms.

TELEPHONE OPERATORS — A FIRST IMPRESSION

A caller's entire impression of the Deaconess is often affected by the operator who receives his call. Her efficiency and spirit of willingness can color his whole opinion of the Hospital's ability as well as its interest in him. Courtesy, especially telephone courtesy, is a valuable asset to any organization and we are no exception. When one is busy it is difficult to remain sympathetic to a problem, but a good telephone operator can do just that and handle a variety of other responsibilities as well.

At Deaconess the ordinary load of calls have increased to the point where the equipment faces an overload. In June of 1966 there were about 1000 incoming calls daily, compared to 1400 daily calls this June. These figures do not include inter-hospital calls between the 700 extensions. In all, over 100 calls a day go to the Central Information Desk.

The PBX three position switchboard accepts 22 instantaneous incoming calls, which means that the three operators who cover the board during peak hours may have more calls than they are able to answer. Calls have to be answered in sequence and operators must deal often with distraught family members, who may not remember a patient's room number. If an operator has to check a patient's location or find a doctor or look for an employee, the next call has to wait and a back-up develops. Many times the 14 outgoing lines are in use simultaneously and no one else can get an outside line. New telephone equipment is being reviewed to meet our growth and match the Hospital's progress as Central Building goes up six more floors.

Besides responding to the ordinary pressure of routine calls, including approximately 1600 long distance calls per month, operators must function quickly and accurately during an emergency. There are 17 emergencies at Deaconess which have prearranged procedures for the operators to follow. The most important are fire, cardiac arrest, code seven (cardiac emergency in the Coronary Care Unit) and code nine (a natural disaster). The alarm for any of these emergencies comes over extension 555 and alarms for all other emergencies are placed strategically in the switchboard room along with the list of measures to follow.

Procedures for an emergency are time-consuming and of necessity take one operator away from normal switchboard coverage. If fire or cardiac arrest occurs, for example, there are six separate steps with some having as many as five subdivisions. The words fire or cardiac arrest are never mentioned so as not to invite panic. A code is used which is meaningful to those involved.

A staff of fifteen are scheduled to provide complete 24-hour coverage seven days a week under the direction of Miss Marie A. Dube, chief operator. They are Miss Deborah L. Anderson, Mrs. Rose C. Brown, Mrs. Leeanne C. Busby, Mrs. Jean M. Campbell, Mrs. Irene L. Dwelley, Mrs. Agnes B. Fitzgerald, Mrs. Mary C. Fordham, Mrs. Kelsie M. Foreman, Mrs. Alice M. Gallagher, Mrs. Gladys R. Healy, Mrs. Mary M. LaVangie, Mrs. Lillian F. MacDonald, Mrs. Ruth I. Perry, Miss Marian L. Sullivan and Mrs. Nancy P. Whelan. Miss Dube is responsible for handling the paper work, scheduling hours, training operators and improving voice work and efficiency.

Telephone operators on the switchboard are Miss Marian L. Sullivan (foreground), Mrs. Lillian F. MacDonald and Mrs. Mary M. LaVangie. Miss Marie A. Dube, chief operator, (standing) checks on efficiency and Mrs. Kelsie M. Foreman (upper right) handles the doctors' answering service and paging position.

The telephone division manages a paging system and answering service. A one position 557B secretarial board is equipped to receive 5 simultaneous page calls and to provide an answering service for doctors. Presently over 50 staff doctors, most of whom have offices at 110 Francis Street and need phone coverage when their secretaries are out of the office or when the office is closed, subscribe to the service. Mrs. Kelsie M. Foreman handles the answering service during the day, and the regular switchboard operators cover the facility on off hours.

Paging is of two types — audible and electronic beeper. The beeper device is expensive (one costs about $150) and only a limited number of employees have one. An audible page is not always satisfactory because silence may be required for patient comfort. The paging system requires that a page operator spend a great deal of time tracking people down. She has to be part detective (to find the people) and part diplomat (to placate a waiting caller). The paging system is being reviewed along with the other telephone equipment, but until a satisfactory system can be put into effect, a prompt answer to your page will help.

Employees can improve telephone service by dialing outside numbers directly, dialing accurately and asking for an outside line if the phone is not equipped with one. Pay stations must be used for personal calls. For 1967, telephone expenses are expected to average $10,000 per month. Of this $4500 will be for equipment.

An operator's work is easily taken for granted. In the course of her day she may help many who will never know her name or see her face. But her work allows business to be carried on "as usual," emergency situations to be handled with efficiency and, most important, her very tone of voice can pay high dividends in terms of public relations for the Hospital.

New Library Books

New books in the Patients' and Employees' Library include: **By-Line: Ernest Hemingway** by William White, a collection of Hemingway's best work as a reporter; **A Night Of Watching** by Elliott Arnold, a novel dealing with the defeat of the Nazi regime in Denmark by the Danish underground; **Go To The Widow-Maker** by James Jones, a fast-paced novel which explores the new frontiers of the underwater world and the sexual revolution; **The Country Team** by Robin Moore, a portrait of U.S. foreign policy and communist infiltration in a fictional Asian country; **When She Was Good** by Philip Roth, a novel of the conflict between a young woman's lofty aspirations and stark reality. **Night Of Clear Choice** by Doris Miles Disney, one of several recent mystery selections and two reference selections: **Exploring Canada From Sea To Sea** by National Geographic, a profusely illustrated book which explores the past and present of Canada; and **Sailing For America's Cup** by Everett B. Morris, a history of the Cup races and the tactics and training methods which go into the race.

PROFILE . . .

Mr. Michael J. Foley, Lead Houseman, is our jack of all trades; a master at handling many of the Housekeeping Department's responsibilities. He has been with Deaconess nearly fifteen years and is almost never absent. Mr. Joseph E. Doherty, Director of Housekeeping says, "Mike is especially valuable because he knows every area of the Hospital; he remembers where items have been stored and what's more he knows why they were put there. He works diligently at a million tasks. In fact, when I first came to Deaconess we had to call Mike back from vacation to help us out of a spot."

Mike could be called the custodian of special work. He takes care of the bed rails, makes window shades, hangs drapes, distributes supplies, cleans certain areas, does floors and often handles the "precaution rooms." A precaution room is one which has been vacated by a patient who has had a communicable disease. Mike must see to it that the furniture is scrubbed, the curtains and linens are removed and the walls and floors are washed. When Mike puts on his gown and mask his thoroughness is to be relied upon.

Mr. Michael J. Foley prepares to enter a precaution room.

Originally from Ireland, Mike enjoys weekends at his sister's New Hampshire summer camp which he practically built himself. "With the open air and trees," he says, "it's almost like a little bit of Ireland." He lives with his sister, Mrs. Bridey Nee and her family in Medford. Another sister Mrs. Mary Connolly lives in Charlestown.

Mike's favorite hobby is bowling. Eight years ago he had never been near a bowling alley and last year he won the high men's singles in Division B.

DON'T BORROW MONEY NEEDLESSLY
BUT IF YOU MUST,
THE FOLKS TO TRUST
ARE AT YOUR
ALPHA CREDIT UNION

SECOND DIET AIDE CLASS GRADUATES

New diet aide graduates (front row) are Mrs. Thelma A. Carle, Mrs. Balva J. Lewis, Mrs. Lillian G. Terry and Mrs. Ora M. Smith. Standing are Miss Patricia A. Keaney, Associate Director, Dietary, Mrs. Betty Lane, Mr. R. D. Lowry, Executive Director, Miss Dorthea M. Dawes and Miss Allison Parker, Instructor.

Six more diet aides were capped in graduation ceremonies on June 21 after a ten-week course. Miss Allison Parker, Instructor, said that although this second course was a re-evaluated version of the first one the content remained basically the same with the accent on diet aide responsibilities and special techniques in food handling.

Dietary Department members who lectured and gave special demonstrations included Miss Charlotte L. Donaldson, Director of Dietetics, Miss Alice E. Wells, Therapeutic Coordinator; Mrs. Barbara A. Biegel, Miss Elizabeth L. Heltsley and Miss Carolyn L. Wade, all Dietitians; Mr. Rocco Marci, Cook and other key kitchen and cafeteria personnel.

Guest speakers from other departments were Mr. W. Dean Holdeman, Personnel Director; Mrs. Irma A. Kellner, Director of Volunteers; Mrs. Lucile F. Palmer, Social Service Director; Mr. Peter G. Dalton, Housekeeping; Mr. Russell Cooke, Assistant Director, Maintenance and Engineering and Mr. Bruce R. Davidson, Emergency Technician.

Miss Parker congratulated the graduating class and emphasized that as ambassadors for the Dietary Department it was important they be knowledgeable and that their appearance and attitude be the very best. "Successful completion of the course means we consider you are able to meet such expectations," she said.

Mr. R. D. Lowry, Executive Director, addressed the group after which he presented certificates. Miss Patricia A. Keaney, Associate Director, Dietary, handed each girl her cap; Miss Wells presented the pins, and Mrs. Terry surprised Miss Parker with a gift on behalf of the class. Sherbet punch and a delicious cake, baked by Mr. Fred Cheney, helped celebrate the occasion.

Doctors' Doings

(Continued from Page 3)

Dr. Olga Greengard and **Dr. W. Eugene Knox,** both Senior Associates, CRI, attended the European Cancer Meeting in Austria, July 3-5.

Dr. David L. Joftes, Senior Associate, CRI, attended the meeting of the Board of Trustees and Annual Meeting of the Society of Nuclear Medicine, June 19-24, Seattle.

Dr. John W. Norcross, Physician, Active Staff, was elected president of the Massachusetts Medical Society recently.

Dr. John V. Pikula, Surgeon, Active Staff, presented a paper at St. Mary's Hospital, London, England on August 8. He was in England and Scotland to arrange exchange residency training programs with three medical schools there.

Dr. David Skinner, Pathologist, Active Staff, was named Associate Clinical Professor of Pathology at Boston University School of Medicine.

Dr. Carlton R. Souders, Physician, Active Staff, was awarded the annual Alumni Citation of Franklin and Marshall College (their highest honor in recognition of civic or professional accomplishment by alumni) in Lancaster, Pennsylvania, June 17.

Dr. Robert D. Sullivan, Physician, Active Staff, presented an exhibit on "Chemotherapy of Liver Cancer by Prolonged Ambulatory Hepatic Artery Infusion" at the AMA meeting in June.

Dr. Martin L. Tracey, Physician, Active Staff, was presented the Providence College Alumni Association Award for achievement, June 2.

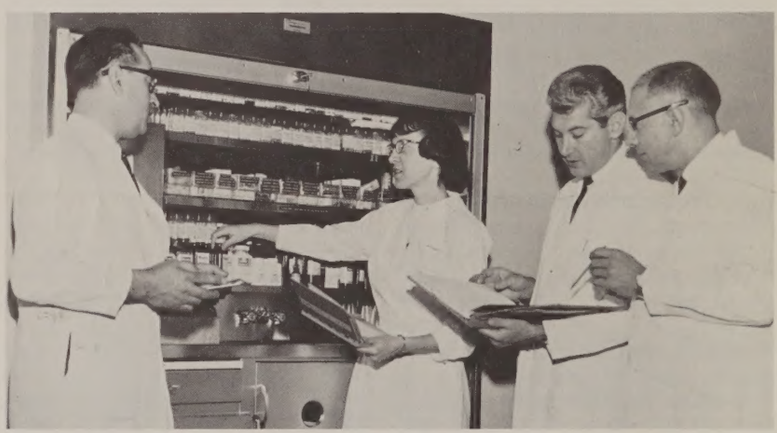
Dr. Shields Warren, Scientific Director, CRI, presented the paper, "Age Factors in Induction of Mouse Leukemia"; and chaired the "Thyroid and Thymus Metabolism, Radiobiology and Therapy Session" at the Society of Nuclear Medicine meeting in Seattle, June 20-23.

Pharmacy Offers Course for Community Pharmacists

The Pharmacy Department is sponsoring a course developed by the American Society of Hospital Pharmacists for retail community pharmacists who wish to provide total service to extended care facilities and small hospitals under the terms of Medicare.

To qualify for Medicare reimbursement the pharmacist serving a nursing home or small hospital must not simply supply the medication, but must administer complete service in that institution, be the drug information source, insure administrative, professional and quality control and provide overall pharmaceutical supervision.

The two area hospitals offering the ten-week certification program are Peter Bent Brigham and Deaconess.



Discussing drug distribution and quality control as a part of the course preparing community pharmacists to serve extended care facilities under Medicare are (left to right): Mr. Philip P. Pacella, Deaconess Pharmacist, Miss Gloria D. Alvino of the Medical Center Pharmacy on Longwood Avenue, Mr. William F. Shaffer of the William F. Shaffer Pharmacy and Burnham Pharmacy, both in Roxbury, and Mr. Charles F. Schraub, Pharmacist-in-Chief at Deaconess.

Down the Aisle

Engaged . . .

Miss Susan E. Barrows, Senior, School of Nursing, to Mr. Anthony Fiorentini, employed by General Electric Co., Lynn, in September.

Miss Anita S. DiPasquale, Senior, School of Nursing, to Mr. Maurice C. Bondurant, graduate student, Vanderbilt University in Nashville, Tennessee on September 16.

Miss Marguerite Downey, Personnel Secretary, who will return to Chamberlayne Junior College in the Fall, to Mr. Lawrence Moore, who is employed by Phoenix Insurance, next Spring.

Miss Susan H. Holtham, Freshman, School of Nursing, to Mr. Michael H. Laverdure, student, Franklin Institute, Boston.

Miss Elizabeth R. Paton, Senior, School of Nursing, to Mr. Frank L. Childs, U.S. Navy in California, next Spring.

Miss Rosemarie A. Serra, Licensed Practical Nurse, to Mr. Carl J. Lembo, who will be a member of the Waltham Police Department.

Miss Sharon L. Stout, Junior, School of Nursing, to Mr. Robert Lester, student at Northeastern University.

Miss Sara Sylvester, Senior, School of Nursing, to Mr. Gerald Tavares on August 12.

Miss Sarah Ann Witham, Junior, School of Nursing, to Private Thomas Henry Costello, U.S. Army, Fort Hood, Texas, in August.

Married . . .

Miss Valerie J. Bruce, Laboratory Technologist, to Mr. Robert Carlson of Winchester on June 17.

Miss Hazel J. Constantine, Senior, School of Nursing, to Mr. Theodore R. Gull, Cornell University graduate student, on July 1.

Miss Hazel Anne Fancy, Staff Nurse, to Mr. William W. Smith, graduate, Massachusetts College of Optometry, Boston, on June 19.

Miss Patricia J. Moore, Senior, School of Nursing, to Mr. Francis J. Carney, Columbia Graduate School, on August 12.

Miss Sandra L. Nissen, Health Center secretary, to Mr. Harold A. Richman, partner, Richman Associates Real Estate, on July 9.

Miss Deborah Sue Sokol, Staff Nurse, to Mr. Stephen Richard Syat, employed by Ernst and Ernst, certified public accountants, on June 4.